



WILLIAMSON COUNTY
Department of Sewage Disposal Management
1320 West Main St., Suite 411
Franklin, Tennessee 37064
615-790-5751

EMERGENCY RELIEF MEASURES

Section 24 A-7-b of the county regulations allows emergency relief measures when sewage is backing up into the internal plumbing fixtures of a structure. These measures may be taken during periods when this office is closed.

The property owner shall be responsible for reporting these measures on the first opening day of business following any such incident. This office shall inspect such measures and if required, specify via repair permit, such permanent repairs to be conducted by a licensed installer as are necessary to correct the malfunction.

Such measures generally consist of but are not limited to:

1. Pumping of the septic tank, the pump tank or both to immediately relieve the congestion unless the household drain lines leading to the septic tank are clogged.
2. Should the household drain lines be plugged, or found to be the cause of the malfunction; this matter must be resolved by a plumber. This office does not have jurisdiction over the internal plumbing of structures.
3. Connecting lines from the house to tank and tank to system may be collapsed, plugged or dislodged. These can be repaired or replaced but must be left open for inspection so that a record can be made reflecting this correction.
4. All licensed installers are required to have in their possession a copy of the regulations. The property owner may have the installer institute the emergency relief measures; provided that the incident is reported to the department on the first day of business following said incident; so that a proper repair evaluation can be conducted and all necessary repairs and required inspections be obtained.

A list of septic tank pumpers and septic system installers licensed by Williamson County may be obtained by going to the "Service Provider" section of the Department (Sewage Disposal Mgt.) web page.

